



## SOFTWARE END USER LICENSE AGREEMENT

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- 10.2 During the Agreement’s term, Licensor shall provide support services to attempt to correct any error, malfunction or defect in the Software’s functionality or provide an alternative process, provided that You give Licensor prompt notice of the problem and sufficient information to either diagnose or recreate such problems. You acknowledge that the licensed Software is complex and may not be error free and that all errors, if any, may not be correctable or avoidable.

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14.2 By accepting this Agreement, You represent and warrant that: (i) You are not located in, under control of, or a national or resident in a United States embargoed or sanctioned country, (ii) on the United States Treasury Department's list of Specially Designated Nationals or the United States Commerce Denied Person's List or Entity List, and (iii) You do not intend to export or re-export the Software to any national or resident of a United States embargoed or sanctioned country, or any person that is on the United States Treasury Department's list of Specially Designated National or the United State Commerce Denied Person's List or

Entity List. As of the date of this Agreement, the United States embargoed and/or sanctioned countries are Cuba, Iran, North Korea, Sudan and Syria.

- 14.3 Except to the extent prohibited by law, You agree that CCRi may audit your user files at any time to ensure compliance with this Section 14.
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19. **Severability.** Each provision of this Agreement is severable. If one provision is declared void, illegal, or unenforceable, the remaining paragraphs shall retain their full force and effect.
20. **Headings/Captions.** The headings and captions included in this Agreement are intended for convenience only and shall not be used to construe, explain, or modify this Agreement in any manner whatsoever.

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